

# The Dilemma: Build In-House or Outsource DevOps?

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Should you assemble your in-house team or outsource? When integrating development and operations, you've got options — so let's weigh the choice.

It may be tempting to think building, not buying, is the wise DevOps move. Internal teams may speak your language, live your values.

With outsourcing come valid fears — how smooth will collaboration be? Can an external partner ever grasp our goals?

Here are a few key reasons why outsourcing DevOps, or at least parts of it, can be a viable or even better option for your organization:

### 1. Access to specialized skills

DevOps requires expertise across a diverse set of technologies — cloud, containers, CI/CD tools, etc. Hiring for all these skills can be challenging, especially for smaller companies or those without an engineering focus. Outsourced DevOps agencies have specialized staff cross-trained across the tech stack.

### 2. External perspective

Even long-tenured employees may have knowledge gaps or blindspots simply from being immersed in one corporate environment for an extended period.

Fresh eyes from outsourced partners can quickly identify areas for optimization or improvement missed by insiders. Outsourced teams gain this broadened perspective from engagements across diverse clients and industries.

### 3. Shorter onboarding curve

Grasping the intricacies of your infrastructure, workflows, and product priorities can take time for each new engineer.

In contrast, outsourced teams gain familiarity with diverse infrastructures and workflows, again, through engagements across clients. For example, hands-on experience with diverse infrastructures allows outsourced experts to quickly integrate and implement the optimal cloud or on-prem configuration for your apps.

### 4. Cost flexibility

Outsourcing provides helpful flexibility that in-house staffing can't match. With an internal team, you pay fixed salaries regardless of fluctuating needs. But with outsourcing, you transform those fixed costs into variable costs, paying only for the specific services required as needs arise.

The bottom line is choosing between fully internal or fully outsourced DevOps, which involves weighing many factors — existing skills, project needs, budgets, timelines, and more. Often, the best path is a hybrid approach, combining internal staff with outsourced partnerships.

When properly managed, outsourcing can provide specialized expertise that enhances productivity for DevOps and drives overall product success

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**50+**

projects delivered remotely

**90%**

of certified engineers in the company

**2 years**

average client engagement duration

**4.9/5**

customer satisfaction score

## OUR AWARDS



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